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# Vocus Energy

## Schedule of Fees

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These fees are applicable to all customers of Vocus Energy and Switch Utilities Ltd – both of these trading entities provide electricity services under the same legal entity: Switch Utilities Limited.

## Schedule of Fees

Type	Service	Fee (incl GST)
Services	Special or Final Read	\$15.00
	Electricity Disconnection (per visit)	\$90.00
	Electricity Reconnection	\$70.00
	Electricity After Hours Reconnection*	\$120.00
	Gas Disconnection or Reconnection	\$80.00
	Gas After Hours Disconnection or Reconnection*	\$180.00
	Gas Same Day Disconnection or Reconnection	\$135.00
	Customer Site Visit	\$65.00
	Metering or Inspection Call Out (Incl. meter change, relocation, inspection, and test. Per visit)	\$195.00
	New Connection or Livening	\$95.00
	Capacity Upgrade or Downgrade	\$140.00
Accounts	Debt Administration	\$25.00
	Invoice Copy	\$5.00
	Credit Refund (direct credit only. Free on closed accounts)	\$15.00
	Pricing Plan Change (one free change per annum)	\$20.00
	Residential Bond (special circumstances apply)	Up to \$150.00
	Certificate of Verification	\$170.00
	Debt Collection	All Costs

\* Afterhours fees apply to requests or reconnections to be completed after 4pm or requests made after 4pm for same day completion.

NB: Switch Utilities Limited (and its trading entities) may elect to quote any work on customer premises where such work is likely to exceed the standard schedule of fees for any reason, including but not limited to rural/remote locations and unsighted cost consequences associated with a customer premise. The above charges should therefore be considered estimates.